

The logo is a vertical rectangular sign with a brushed metal texture. At the top is a green rounded rectangle containing the word 'INNASOL' in white, uppercase, sans-serif font. Below this is a circular emblem with a green checkmark. At the bottom, the words 'CERTIFIED PARTNER' are written in large, bold, black, uppercase, sans-serif font. The sign is set against a background of a green field with a modern glass skyscraper in the distance under a blue sky with clouds. Green leaves are visible in the foreground.

INNASOL

**CERTIFIED
PARTNER**

Welcome To Excellence!

Innasol Certified Partners – your specialists
for heating with renewable energy.

Receive the best quality experience! Innasol Certified Partners offer optimum service from the outset.

Innasol is the leading supplier of innovative, alternative energy systems and a company that has won numerous awards. Its motto is "Changing the UK's bad heating habits!" which is guaranteed by the provision of the newest and best products and a vast consulting, installation and service network comprised of selected Innasol Certified Partners.



TAKE NOTE:
THE LOGO OF
RECOGNITION!

**Only an accredited Innasol Partner
may use the "Innasol Certified
Partner" logo.**

Competence &
Trust

You can simply expect more from an Innasol Certified Partner.

Your Innasol Certified Partner is a fully trained and accredited specialist in the field of the latest, innovative energy systems. He or she knows that with the decision to invest in a renewable energy system comes very high expectations when you are likely switching from an outdated, fossil fuel system to a "new" heating technology.





Customer confidence is never guaranteed. The optimum coordination of every step creates certainty.

When consulting, planning, handling, the product and services are coordinated to perfection, this creates a positive feeling and trust in the related teamwork.

With Innasol Certified Partners this is guaranteed, for they are the only people who meet Innasol's strict acceptance criteria, offer you the best products on the market, undertake frequent training courses and submit to regular, external certification audits.

Your Innasol Certified Partner has excelled in mastering the 10 commandments of perfect customer service. A clearly defined process is the key to your satisfaction.

- 01 FIRST CONTACT.** It is easy for me to get in touch with you and to get information about your company.
- 02 FIRST ADVICE/NEEDS ASSESSMENT (AT FIRST VISIT).** Visit my site and get to know all of my requirements.
- 03 QUALIFIED ADVICE AT FIRST VISIT.** Give me a qualified, comprehensive and understandable overview of the system.
- 04 VISIT TO REFERRING CUSTOMER OR SHOW-ROOM.** Show me an already installed and running system.
- 05 PLANNING.** Create a thorough and detailed plan including timing, space requirements, technical aspects and costs.
- 06 PROPOSAL.** Deliver and discuss with me personally a well structured and detailed proposal and help me with my decision.
- 07 INSTALLATION.** Carry out the installation fully and on time, respect my property and the requirements of my daily routine.
- 08 HANDOVER.** Explain to me exactly how the system works and what I must be mindful of.
- 09 CUSTOMER SUPPORT.** Be there for me when I need you and keep me up to date.
- 10 MAINTENANCE.** Carry out the necessary service work in regular time periods so that I can use the system continuously without any downtime.



innasol



**CERTIFIED
PARTNER**

Asgord
biomass

The Innasol Certified Partners.
Changing the UK's bad heating habits.

Innasol Ltd.

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